

ITEM 4.31.5 | TELEPHONES - HEARING AID COMPATIBLE AND VOLUME CONTROL TELEPHONES REQUIRED BY 4.1.

(1) Telephones shall be hearing aid compatible.

(2) Volume controls, capable of a minimum of 12 dbA and a maximum of 18 dbA above normal shall be provided in accordance with 4.1.3. If an automatic reset is provided then 18 dbA may be exceeded.

("1991 Standards for Accessible Design", 28 CFR 36 Appendix D)

