



**FCHR PERFORMANCE EVALUATION OF ITS EXECUTIVE DIRECTOR
CHAPTER 5: PROGRAM DEVELOPMENT AND DELIVERY
[ALL-IN-ONE DOCUMENT]**

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TABLE OF CONTENTS | CHAPTER 5 | PROGRAM DEVELOPMENT AND DELIVERY

ID	Item	Title	Page
1	5.1	Fair Housing Investigations	4
2	5.2	Public Accommodation Investigations	5
3	5.3	Employment Investigations	6
4	5.4	State Whistle-Blower Retaliation	7
5	5.5	Case Docketing	8
6	5.6	Final Orders	9
7	5.7	DOAH Agreement	10
-	n/a	Appendix	11



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CHAPTER: 5 PROGRAM DEVELOPMENT AND DELIVERY

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ITEMS: 5.1 through 5.7



5.1 | FAIR HOUSING INVESTIGATIONS

Resolve 50% of investigations within 100 days

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5.2 | PUBLIC ACCOMMODATION INVESTIGATIONS

Resolve 75% of investigations within 180 days.

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5.3 | EMPLOYMENT INVESTIGATIONS

Resolve 75% of investigations within 180 days.

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5.4 | STATE WHISTLE-BLOWER RETALIATION

Resolve 75% of investigations within 180 days.

(Florida Commission on Human Relations // © 2023)



5.5 | CASE DOCKETING

Docket 75% of cases within five (5) days.

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5.6 | FINAL ORDERS

Complete 75% within 90 days of Recommended Order

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5.7 | DOAH AGREEMENT

DOAH agrees with the FCHR determination at an 80% Performance Rating.

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APPENDIX



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1	Web	TextBookDiscrimination.com/Handbooks/FCHR/PE/C05

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