

SECTION IX | REDACTION

Redaction is the process of obscuring confidential information contained within a public record from view. Redacted portions of a record are blacked out. Redaction may be accomplished manually or through the use of technology such as redaction software. Redaction software is used when information is in electronic form. If redaction software is used, it must identify and protect confidential information through redaction of confidential content. For efficiency, redaction software is preferred over manual processes when the files are in electronic form.

There are generally two levels of redaction:

1. Level 1 -The system reads the images and uses the knowledge base to auto-redact suspect regions.
2. Level 2 -Redacted images are presented to a first reviewer to accept or decline to redact selected data on the image.

Redaction software which identifies confidential information may be used; however, a manual process must also exist to identify confidential information which may not be readily identified by an auto redaction process or for case types/documents that are available upon request.

